



Office of Economic and Workforce Development  
*Building Tomorrow's Workforce Today*

City and County of San Francisco :: Edwin M. Lee, Mayor  
Workforce Development Division :: Rhonda Simmons, Director

Services at the Western Addition One Stop Career Link Center:

**Workshops**

Computer Basics  
How to complete an application  
Resume Creation  
Resume Critique  
Email and Job Search  
Interviewing Skills  
Financial literacy

**Partner Services**

Re-Entry Navigator  
Disability Navigator  
Department of Child Support Services – Job Program  
National Council on Aging – Benefits Calculator  
Employment Law Attorney  
Employment Development Department - CalJobs Services  
TrainGreen Academy Orientations  
Health Care Academy Orientations  
RAMP Orientation  
Job Corps

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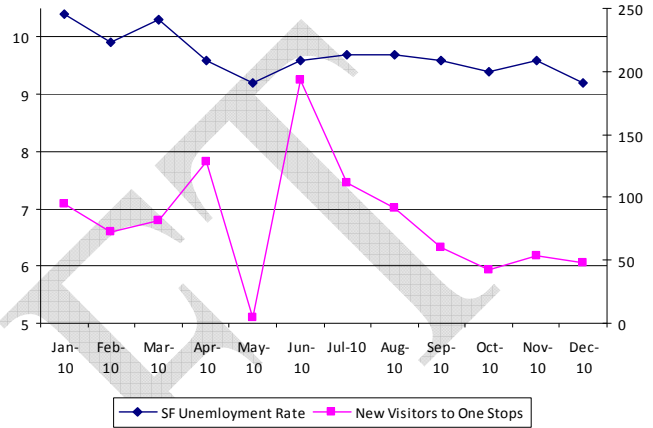


# One Stop Performance Report July 1, 2009 to December 31, 2010

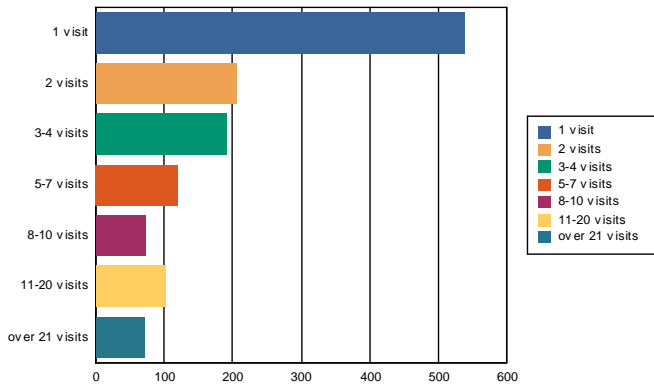
## Site: Western Addition

| Western Addition                         | December | Year to Date |
|--|----------|--------------|
| Front door traffic (total visits)        | 1,003    | 5,624        |
| Total jobseekers (unduplicated clients)  | 350      | 2,309        |
| NEW jobseekers (registered since 7/1/09) | 48       | 407          |
| Average number of visits per jobseeker:  |          | 2.4          |

The trend of the San Francisco unemployment rate versus new visitors to the OneStop system:



Number of Visits per Individual: this fiscal year to date:



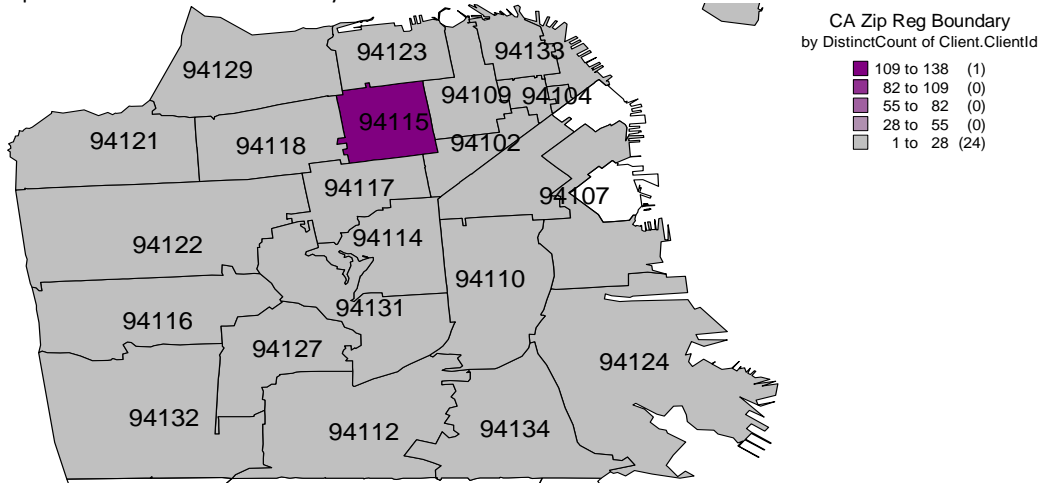
Most Frequent Activities:

|                            |       |
|----------------------------|-------|
| Computer Room              | 34.5% |
| Copy/Fax/Scanned/Telephone | 33.2% |
| Job Workshop               | 30.4% |

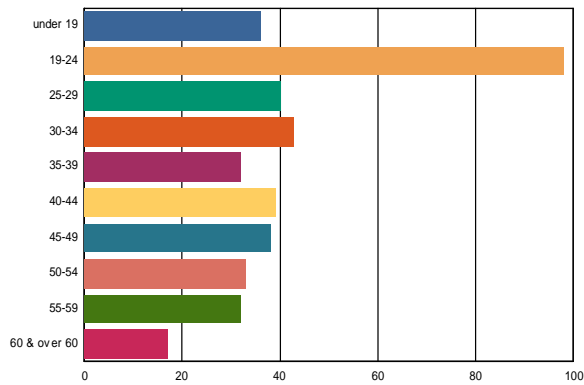


# JobSeeker Demographics-SF residents only

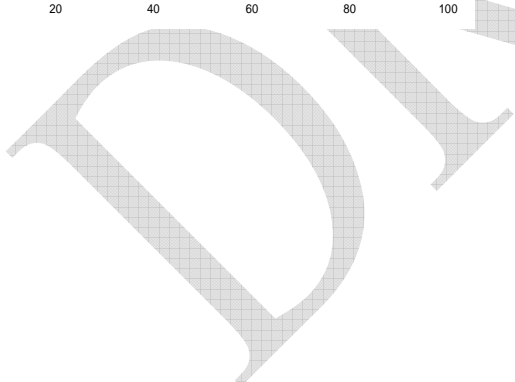
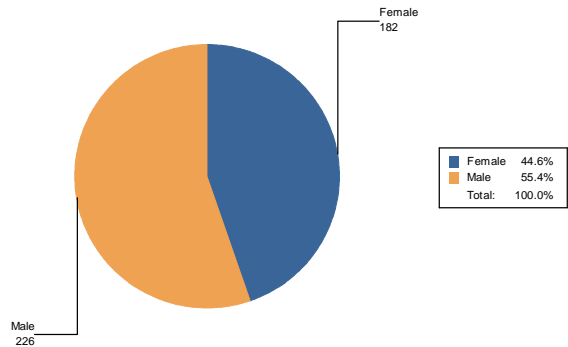
Zip code of new clients this fiscal year



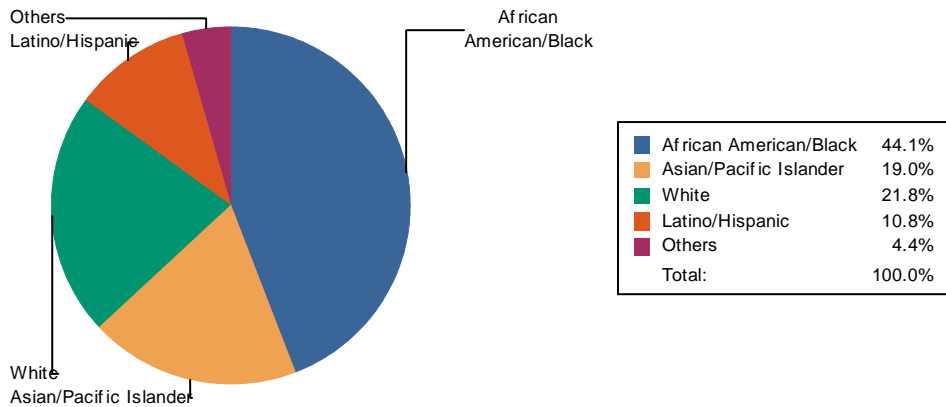
Age Distribution



Gender



## Ethnicity



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## Data Analysis of Workforce Programs:

### Sector Academies

OEWD's Sector Academies are designed to provide job seekers with a full spectrum of services necessary to develop skills, gain industry experience and knowledge, and secure employment in that industry, while accessing all "wrap around" services available through the workforce system. Each Sector Academy is a coordinated "hub" for job seekers interested in pursuing a career in the relevant sector, with clear pathways to an array of available training and service options for individuals from a variety of educational and employment backgrounds.

### CityBuild

The CityBuild Construction Academy is an intensive pre-apprenticeship program that prepares motivated men and women for rewarding careers in the construction trades. CityBuild also provides job placement assistance in both apprentice and journey level construction positions. These employment opportunities encompass all trades for San Francisco job seekers who are active members of construction trade unions. The CityBuild Construction Administration Training Program provides office-based construction literacy and computer skills for construction industry back office and related jobs.

### Health Care

The Health Care Academy offers training in allied health, care giving, health technician and administrative/technical positions in order to prepare San Francisco's residents for entry into



dynamic careers in the Health Care Industry. The Health Care Academy provides vocational skills training, internships/externships, and offers job placement assistance to training participants and other individuals working in the health care field.

### **TrainGreen SF**

The "Green Sector" is a cluster of industries that support local green jobs development, including: recycling, transportation/ logistics, green construction, solar energy technology, and landscaping. TGSF is a network of employment and training programs coordinated by OEWD that are responsive to the workforce development needs of these industries. OEWD supports ongoing research and development for programs, services, and strategies that can support the emerging labor market demand for skilled and sustainable green jobs and careers.

**The current enrollments for 94115 in the each of the Sector Academies are:**

**Healthcare Academy (HCA) : 14**

**Traingreen SF Academy (TGSF): 5**

**CityBuild Academy (CBA) : 12**

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### **RAMP**

RAMP-SF is a workforce and educational development program funded by the Office of Economic & Workforce Development. The program provides youth who are not making positive connections to the labor market, particularly young people who: are involved with the justice system, reside in public housing, are exiting foster care, and/or have dropped out of school, with an opportunity to address barriers to employment within the context of a work environment. RAMP-SF equips them with the skills and opportunities they need to get on a path towards self-sufficiency and productive participation in society. The program model combines job readiness training, paid work experience, educational services, and intensive support.

Overall 136 youth successfully completed RAMP in 2010.

19% were from the Western Addition

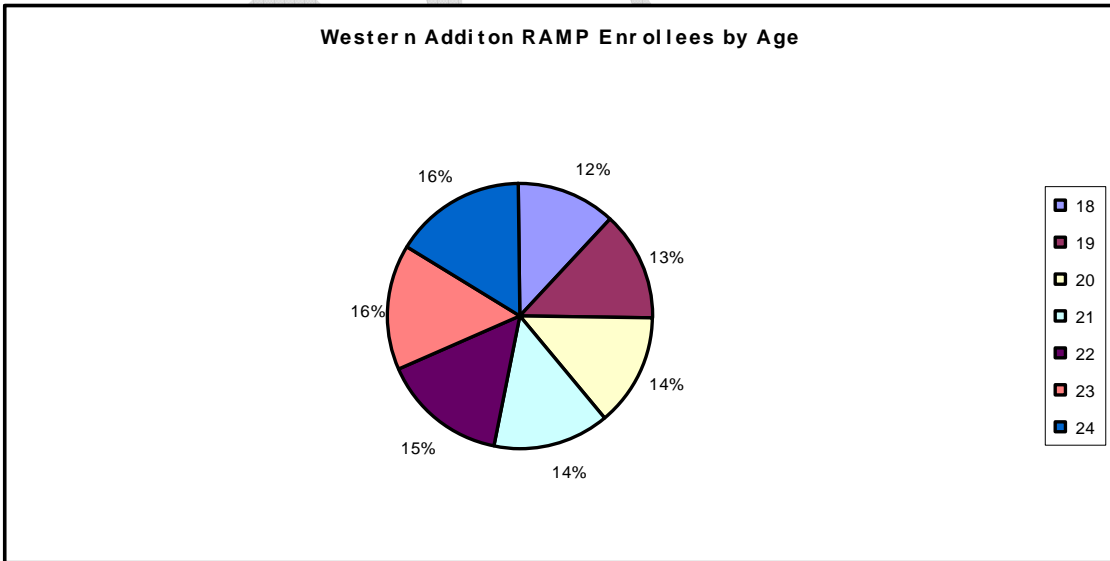
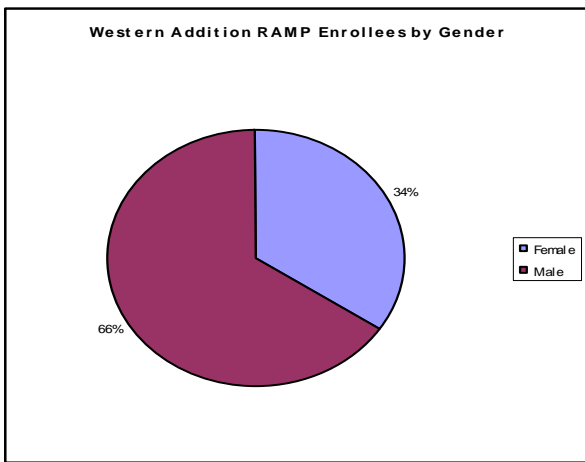
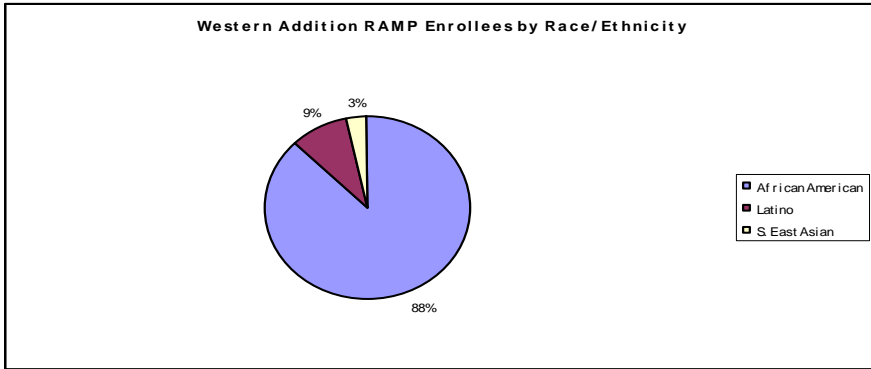
32 Western Addition residents were enrolled

6 were dropped from the program due to attendance, performance or self-terminated

26 completed and were placed

Demographics of 32 applicants





For the second 2010 older (25-30yrs old.) RAMP cohort the data is as follows:



15 accepted and 2 not accepted.  
4 of those accepted were from Western Addition.

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